

Welcome to Women's Specialty Group (WSG)

We are honored you have chosen us to participate in your healthcare. As a group of professionals we are dedicated to providing you with a warm, friendly and nurturing healthcare experience.

In addition to Dr. Binette, we have a nurse practitioner to serve you and your healthcare needs.

Dr. Alan Binette specializes in Obstetrics and Gynecology and gynecologic surgery but also offers his expertise as a primary care provider. However, there is an exception to Medicare and Oregon Health Plan (OHP) patients.

We are grateful for the trust you put in us but due to the complexity of the current healthcare system, we regret we cannot provide primary care to Medicare and OHP patients. We believe it is important you know that Medicare and OHP provides coverage in our *specialty solely for gynecological healthcare only*.

Throughout the week, Dr. Binette takes his own call for all of his labor and delivery patients and is dedicated to assuring a safe and well-managed labor experience. His general office hours include Monday-Thursday and every other Friday and Saturday. During the week appointment times are from 8:30am to 5:00pm.

Patricia Armstrong, FNP has a particular interest in cardiology, traditional and natural hormone replacement and primary care. Patricia is available for appointments on Tuesdays and Fridays.

Recognizing that "emergencies" happen, we try to reserve same-day appointments for your convenience and comfort. Please call the front office for immediate concerns. Our office staff is quite integral to our success in meeting your needs and maintaining your comfort.

- Front office staff: Chandri, Cassie, Vanessa and Carissa.
- Surgery Scheduler/Managed Care Coordinator: Linda.
- Business Office: Ali.
- Nursing Staff: Joyce and Elaine.
- Medical Assistant: Tiffani.

When calling, please be advised of the following:

We have a large volume of calls each day, especially Mondays, and will make every effort to meet your needs in a timely and efficient manner. Please be aware we average approximately 150 phone calls each day and calls are answered in the order received; although medical emergent calls take precedence and priority. Should you have a medical emergency or urgent matter, please notify the receptionist so she is able to triage the phone call appropriately.

If possible, try to schedule calls between the hours of 9:15am and noon or between the hours of 1:15pm to 4:00pm. Our answering service will respond to calls before 9:00am, from 12:00pm to 1:15pm and also after the hours of 5:00pm.

The answering service does not provide medical care or answer questions regarding office procedures.

For medical emergencies occurring during the night or on a weekend, it is usually advisable to be seen at Asante Rogue Regional Medical Center's Emergency Department; however, if you are an OB patient in which case you should check in with the OB department at RPMC. Once you arrive, Dr. Binette will be notified.

Please be aware of your prescription medication needs and plan accordingly. Should you require refills, please notify WSG by early Wednesday (if possible) so we can assist with appropriate documentation in a timely fashion.

For your convenience, we have created a website, www.drbinette.com. On our website you will find contact information, forms and FAQs regarding pregnancy. Please review at your leisure.

Finally, we know your time is valuable and we try to schedule carefully as to limit your office wait. Dr. Binette prides himself on being as present for each of his patients as possible, especially for the birthing process. As he takes his own labor and delivery call, please be aware that there are occasions that your wait may be unintentionally extended due to his dedication to his patients and their safe laboring experience. Should you have questions, don't hesitate to inquire at the front desk.

Thank you for choosing Women's Specialty Group as your healthcare partners!